

## **Health Care Summit**

Margo Karsten



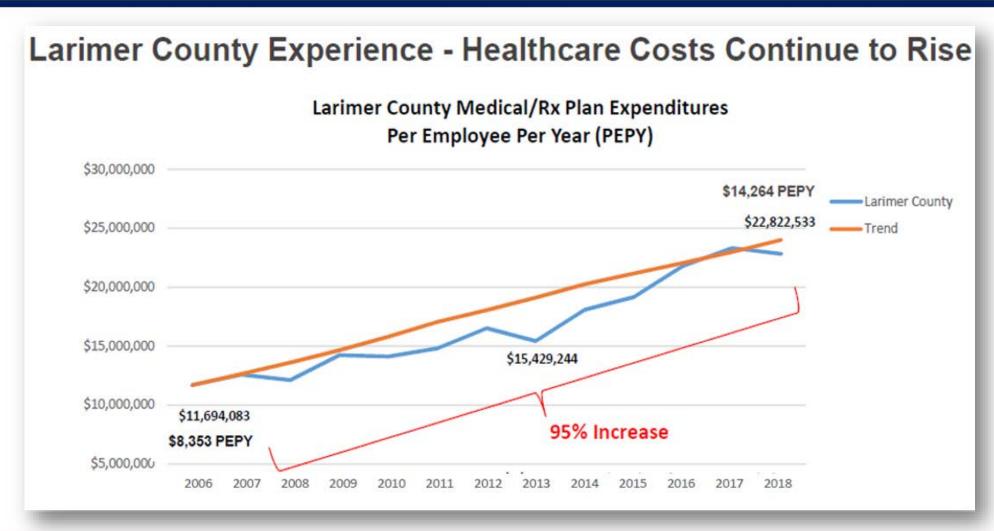
## **Navigating the Future**





## Larimer County Experience – Healthcare costs continue to Rise





### **Community Impact**

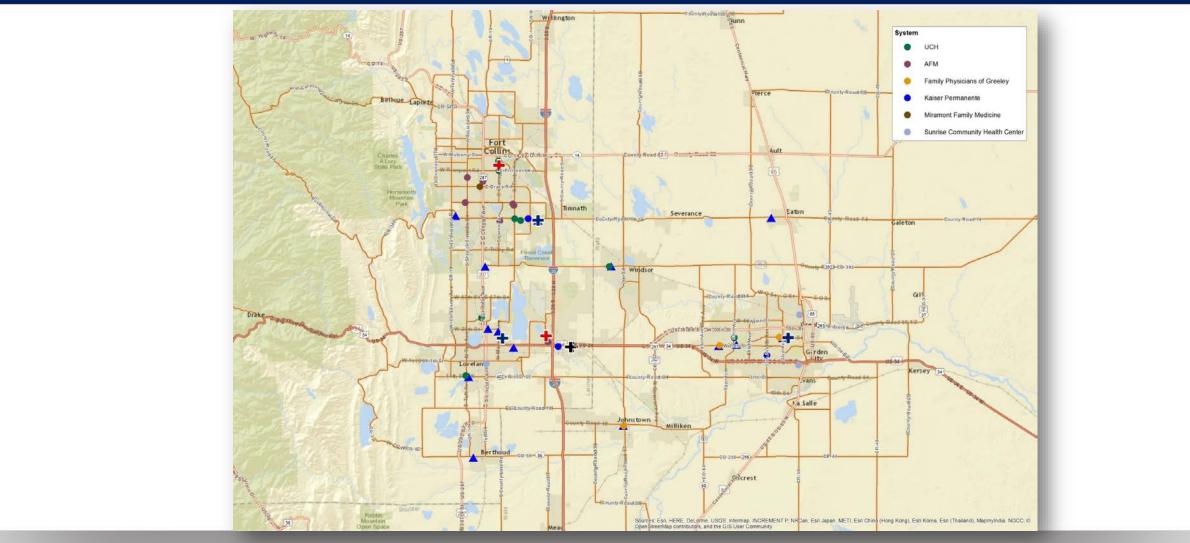


#### **Community Impact**

- The average salary for a Larimer County employee is slightly above \$61,000, which is below the self sufficiency wage for a family of four (\$67,352). Our current premiums for family coverage is in total \$25,560; the employee pays \$516 per month. This leaves no additional money for health care needs, or it comes from another required need.
- If healthcare costs continue to rise at an already inflated rate, we will have fewer employees available to serve the community. That means:
  - Fewer Sheriff Deputies patrolling our streets.
  - Fewer Parks Workers to keep our trails safe and clean.
  - · Fewer Child Protection Services Case Workers to help children in need.

## **Current Landscape**

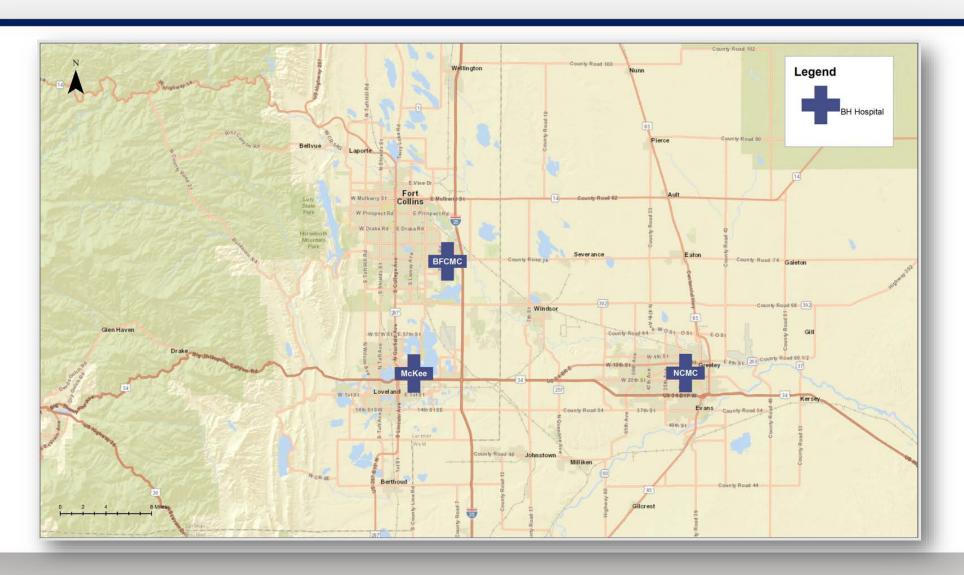






#### Banner Health - Northern Colorado





### **Mission - Strategy**



#### Our Mission:

Making healthcare easier, so life can be better.

Our Strategy:

Perfecting the customer experience

**Helping our** 

customers be

their healthiest

Growing our reach and impact

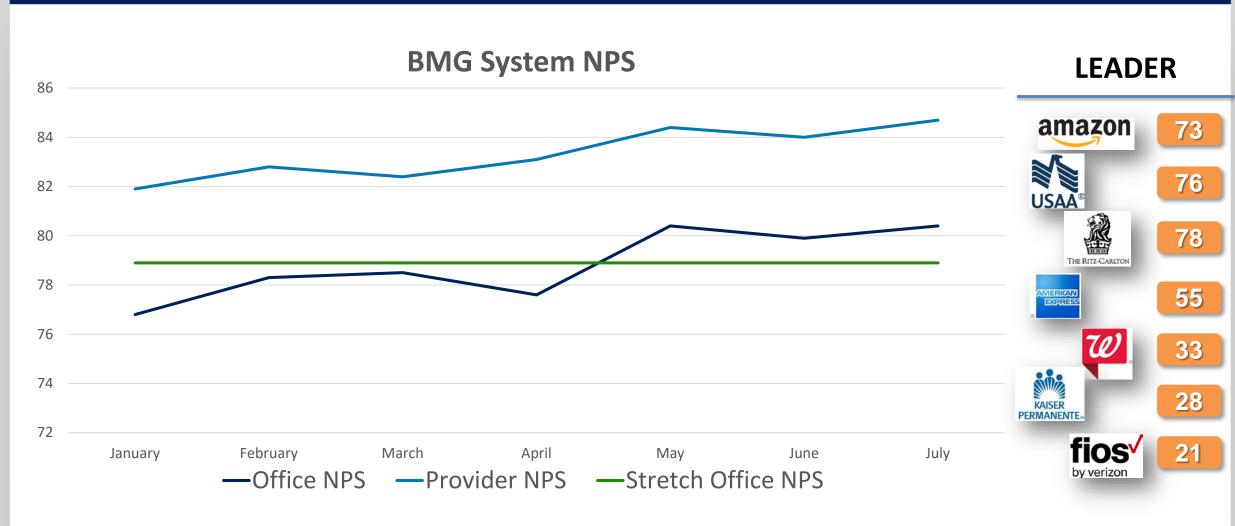
Engaging and inspiring our people

# Helping our Customers be their Healthiest: PCP Clinical Quality 20 Scorecard

BMG Clinical Performance Scorecard - 2019 - Western Region							
September 2019	Future Fall Risk Screening	Influenza Vaccination (For 2018-2019 Season)	Depression Screening & Follow-Up	Colorectal Cancer Screening	Breast Cancer Screening	HbA1c > 9 Poor Control	Hypertension - BP Control
MSSP/ACO	CARE-2	PREV-7	PREV-12	PREV-6	PREV-5	DM-2	HTN-2
	ACO 13	ACO 14	ACO 18	ACO 19	ACO 20	ACO 27	ACO 28
BMG System	92.8%	90.6%	88.5%	77.8%	73.9%	20.2%	78.9%
- NOCO	92.7%	89.6%	88.3%	78.6%	71.2%	19.9%	81.0%
CMS STAR Rating	5.0	5.0	N/A	4.5	3.0	4.0	4.0

#### Perfecting the Customer Experience: Banner Medical Group





## Helping our Customers be their Healthiest: SSI Reduction Initiative Outcomes, January 1- September 10, 2019



	BANNER SYSTEM			NOCO			
	Bundle Not Met	Bundle Met	% Change	Bundle Not Met	Bundle Met	% Change	
ANNUAL INITIATIVE (CABG, COLO, HYST, KPRO, HPRO)							
AVG LOS	3.54 days	3.39 days	<b>4.3%</b>	3.39 days	2.84 days	<b>V</b> 16.4%	
30 DAY READMISSION RATE	5.4%	4.9%	<b>4</b> 9.3%	5.0%	4.4%	<b>1</b> 2.0%	
MORTALITY RATE	0.6%	0.5%	<b>1</b> 6.7%	0.4%	0.4%	No change	
ALL SURGERIES (CLINICAL PRACTICE)							
AVG LOS	4.97 days	4.37 days	<b>↓</b> 12.1%	3.80 days	3.35 days	<b>1</b> 1.9%	
30 DAY READMISSION RATE	6.9%	6.4%	<b>↓</b> 7.3%	4.2%	4.2%	No change	
MORTALITY RATE	0.9%	0.6%	<b>↓</b> 33.3%	1.0%	0.5%	<b>↓</b> 50.0%	

## Focus on Impact: Sepsis Bundle Initiative NoCO Outcomes, January 1, 2019 – August 31, 2019



	BUNDLE NOT MET	BUNDLE MET	% CHANGE
AVG INPT LOS	11.6 days	8.0 days	<b>↓</b> 31.0%
AVG ICU ROOM DAYS	5.8 days	5.1 days	<b>1</b> 2.1%
AVG VARIABLE COST	\$17,903	\$12,440	<b>↓</b> 30.5%
SEPSIS MORTALITY	14.6%	11.6%	<b>↓</b> 20.6%

#### Making Health Care Easier: Innovation and Transformation



- Three Urgent Care facilities
- Two Outpatient surgery centers with overnight capability: Mountain Vista and Skyline
- Extended Primary Care hours
- Partnership with Greeley Fire Department
- Partnership with Sunrise Community Health Center
- Behavioral Health in all clinics
- Telemedicine

#### Making Healthcare Easier: Innovation And Transformation



- Cardiac Clinic
- Banner MD Anderson; #1 Cancer Center in the Country
- Health Screenings;
  - We offer Saturday hours and until 5:00pm at NCMC.
  - McKee until 5:00pm and every other Saturday
  - o BFCMC until 430pm (no Saturdays yet)

#### ...So Life can be Better



- o Key Take A-ways:
  - Hospitals can not do this alone
  - Create aligned incentives with payers, pharma and Health systems
  - One option will not fit everyone



