2019 THRIVING NOCOLOGICA Stimulating Health Care Transformation in Northern Colorado

MEET THE SPEAKERS

WELCOME

Mark E. Wallace has served as the Executive Director and Chief Health Officer for the Weld County Department of Public Health and Environment since 2000 and helped found and continues to provide leadership to the North Colorado Health Alliance. He supports Northeast Health Partners with clinical leadership. Dr. Wallace serves on various boards

including Sunrise Community Health, United Way of Weld County, Northern Colorado Medical Society, the Center for Improving Value in Health Care, and the Colorado Health Foundation. He also served as Vice-chair of the Colorado Blue Ribbon Commission on Health Care Reform. Dr. Wallace received his medical degree from the Keck School of Medicine at the University of Southern California. He completed a residency in Family Medicine at the UCLA-Santa Monica Hospital Medical Center and a Fellowship in Academic Family Medicine at the UCLA Center for Health Sciences. He holds a Master of Public Health from the UCLA Fielding School of Public Health and attended leadership training at the UCLA Anderson School of Management. He is board certified in Family Medicine.

KEYNOTE

Kim Bimestefer was appointed by Gov. John Hickenlooper to serve as Executive Director for the Department of Health Care Policy and Financing on Jan. 8, 2018, and also was appointed by Gov. Jared Polis to continue in this role. As executive director, Ms. Bimestefer oversees the operations and strategic direction of the department, \$10 billion or one-third of the state budget, Colorado Medicaid, Child Health Plan Plus (CHP+), and other safety net programs. These programs serve 1.3 million Coloradans or about 22% of the state's population. Director Bimestefer has been a senior health care executive for more than 25 years in not-for-profit, publicly traded, and sole-proprietorship organizations. She has been local board chair, president, and general manager for Cigna Mountain States (CO, WY, NM, UT), responsible for strategy, customer satisfaction, care management, provider contracting, growth, and earnings. Prior to that role, she founded and built a \$10 billion division inside Cigna to serve more than 1.3 million members across the country. She is a popular expert keynote speaker and panelist on evolving health care topics and an active supporter of health care entrepreneurs and innovators.

PLENARY PANEL

Margo Karsten joined Banner Health as Chief Executive Officer for Banner Fort Collins Medical Center, McKee Medical Center and North Colorado Medical Center in 2016. She became president of the Western Region in 2018. She provides overall leadership for three hospitals on the northern Front Range and oversees an additional 11 acute and critical access hospitals in six states. Over the past 20 years she has held leadership roles at hospitals in Colorado and Wyoming. She is active in many community boards including North Colorado Economic

tals in Colorado and Wyoming. She is active in many community boards including North Colorado Economic Alliance, Weld County United Way, Greeley Chamber of Commerce, and the Colorado Hospital Association. Margo has a bachelor's degree in nursing, a master's degree in nursing administration and a doctorate in organizational development. She is a proud mother to two grown sons and a high-school aged daughter.

Carol Plock has been the Executive Director of the Health District of Northern Larimer County located in Fort Collins for 25 years. In pursuing its mission to enhance the community's health, the Health District provides a variety of dental, mental health, health promotion, and advance care planning services. The organization also helps residents find affordable health insurance, performs triennial comprehensive health needs assessments, and works with partners to create long-term improvements in broader healthcare issues.

The Health District works closely with multiple partners in the Mental Health and Substance Use Alliance of Larimer County to expand and enhance services for those with mental illness and substance use disorders.

Larry Pottorff is the Executive Director of North Range Behavioral Health, the community behavioral health center serving residents of Weld County. A Licensed Clinical Social Worker with 34 years at North Range, Mr. Pottorff has extensive clinical and administrative experience. Committed to helping people recover to realize their full potential in life, Mr. Pottorff leads a compassionate staff of nearly 500 people who provide crisis, outpatient, intensive, and residential services to individuals of all ages experiencing addiction and mental health issues. Over 45% of North Range staff are community-based, collaborating with physical health clinics to provide integrated health care as well as working with school districts, human services agencies, correctional facilities, and others to provide care when and where people need it.

Mitzi Moran is the President and CEO of Sunrise Community Health. Mitzi started at Sunrise in 1998 as the clinic manager. Since its humble beginnings in 1973, Sunrise now provides care to over 34,000 patients in Weld and Larimer counties. Sunrise has 294 employees and 55 clinicians. Sunrise has also expanded to provide dental care to both adults and children and other health care services in nine different clinics located in Greeley, Evans, and Loveland.

Jeffrey J. Glasheen is the Chief Quality Officer for UCHealth and the University of Colorado Hospital Authority (UCHA), the Associate Dean for Clinical Affairs—Quality and Safety Education and a Professor of Medicine with Tenure at the University of Colorado School of Medicine. He directs the University of Colorado's Institute for Healthcare Quality, Safety and Efficiency. This pioneering program is charged with enhancing the quality and safety of the care provided at the University of Colorado Hospital and the Children's Hospital Colorado. Dr. Glasheen was an Alpha Omega Alpha graduate of the University of Wisconsin School of Medicine and completed his residency training, including a chief residency year, at the University of Colorado Health Sciences Center. As the director of the University of Colorado Hospital Medicine Group from 2003-2015, he oversaw the growth of the program from two to more than 70 members.

BREAKOUTS

Cindy Kronauge is the Health Data Specialist at Weld County Department of Public Health and Environment. Dr. Kronauge has over two decades of experience in public health in Colorado directing population health assessments and guiding strategic planning and evaluation activities. Cindy grew up in St. Louis, Missouri, graduating from the

University of Missouri at St. Louis with a degree in sociology. After spending 20 years working in progressively more responsible roles at a non-profit women's health clinic, she moved to Colorado to pursue life and further her education in the Rocky Mountains. Cindy is an alumna of the Colorado School of Public Health through the University of Northern Colorado. She has an MPH and a Ph.D. in applied statistics and research methods from the University of Northern Colorado. Cindy has a passion for data and statistics and loves teaching and mentoring others in statistics and research methods in academic and non-academic settings. Cindy has consistently received accolades for her work as a student and a public health practitioner.

Pete Sheehan is the Vice President of Client Solutions and State Initiatives at CIVHC, where he oversees strategic partnerships and data solutions focused on helping clients achieve the objectives of better care, improving quality, and lowering costs. Pete has more than 20 years of for-profit and non-profit management experience in the areas of health technology, health policy, quality improvement, and strategic partnership development. He has served in various roles for organizations such as the Agency for Healthcare Research and Quality (AHRQ), Healthgrades, Nurse-Family Partnership, and the University of Colorado, always focused on the intersection of health data, health care providers, and patients.

Bridget Paris has worked in Human Resources throughout her 20-year career, working with non-profits and state and local government. Bridget received her bachelor's degree from the University of Northern Colorado and holds several Human Resources designations including SPHR, SHRM-SCP, CCP, and CBP. Bridget likes to focus her activities on establishing Human Resources as a business partner in the Larimer County organization and strives to provide innovative and customer-focused HR services.

Melissa Johnson has worked with Poudre School District for 30 years. During her time at Poudre, she has been involved in several departments including finance, records, payroll, and human resources. In 2003, she became benefits manager and has served in that position since. In her role, Melissa is responsible for directing the overall operations of the Benefits Department including managing the district's self-funded medical and dental plans, group and voluntary life insurance, vision insurance, cancer insurance, short- and long-term disability plans, deferred compensation programs, flexible spending accounts, and employee retirements and leaves of absences.

Staci Datteri-Frey is the Benefits Manager at Weld County. She has worked at Weld County for 18 ½ years and has served in this capacity for the past three years. Prior to her position change she was the Employee Health & Productivity Specialist and instrumental in the implementation of the Employee Wellness Program. During that time, she was recognized in 2014 as the Wellness Coordinator of the Year by WellSteps and received the Well Workplace Silver award and the Cigna Well-Being award. Staci is passionate about creating a work culture that blends the elements of Human Resources Benefits Management with the health needs of the organization. And in her spare time, she can be found cheering for her favorite college football teams or taking in the great outdoors!

Kelly Leffler has been the Employee Health and Productivity Specialist at Weld County for the past three and a half years. Prior to her employment with Weld County she spent four years as a Wellness Specialist with the Banner Health Community and Worksite Wellness Team. Since taking on her role with Weld County, Kelly has made it her goal to understand the health and wellness risk factors of individual departments and bring specific wellness programming to departments that focuses on their specific needs. There is nothing Kelly loves more than getting to know the employees of Weld County and sharing her love for wellness throughout the departments. When Kelly is not spreading her wellness cheer you will find her on the family farm catching a tractor ride or hanging out at her kids sporting events!

Jeff Stranahan is the Interim Battalion Chief of Training for the Greeley Fire Department. Jeff has served with the Greeley Fire Department for 21-plus years, starting as a recruit Fire-fighter Paramedic and working his way through the ranks of Lieutenant/Company Officer and Emergency Medical Services Coordinator to now wearing several hats in the Interim Battalion Chief of Training role. Jeff has a passion for the emergency medical response provided by Greeley Fire. Part of that passion focuses on how we can serve the citizens and visitors of Greeley to the best of our ability. Jeff is driven by "thinking outside the box."

Meredith Muñoz is the Community Action Collaborative Coordinator at the North Colorado Health Alliance. She has been in this position since 2017. Meredith has been working in the area of care/case management since 2011. She has experience working with a diverse population enduring many social determinants and chronic health conditions. Unconditional health care is the motto that Meredith follows. Cura Personalis is at the forefront on her approach of care management.



Gail White has been with North Range Behavioral Health for 13 years. She is currently the Program Director for Crisis Stabilization Services and also oversees the Co-Responder Programs. Gail has a master's degree in counseling psychology and is both a Licensed Professional Counselor (LPC) and a Licensed Addictions Counselor (LAC).

Stephen Thompson is a Licensed Clinical Social Worker, and he is currently a Manager of Care Coordination Programs in UCHealth's Community Health Improvement department in Fort Collins. He has been with UCHealth for over eight years now and helped launch and develop the MACC (Medicaid Accountable Care Collaborative) program and team, which provides intensive community-based care management services and support to Medicaid patients who have complex medical and behavioral health care needs. Prior to UCHealth, Stephen worked in a variety of settings and roles including as an inpatient medical social worker, a youth services case manager with Larimer County DHS, a transitional housing program coordinator through Catholic Charities, and as a clinical liaison for a local acute rehabilitation facility. He obtained his Master of Social Work degree from CSU after serving as a Peace Corps volunteer in Guatemala, Central America.

Laurie Stolen is currently the Behavioral Health Services Director for Larimer County. She has been with Larimer County for more than 21 years. She has been involved in losing and winning local issue campaigns. She has been a returning guest lecturer at CSU, a member of numerous nonprofit boards and committees, published in professional journals, and trained in crisis intervention and organizational and leadership development. She is a North Region Council member for the El Pomar Foundation and past president of

the Restorative Justice Community Council in Loveland. From 2010-2018, she was the director of the Alternative Sentencing Department with Larimer County Criminal Justice Services. She also worked for the Larimer County Sheriff's Office, Jail Division, for 12 years prior to that. Laurie holds a bachelor's degree from Colorado State University and a master's degree from the University of Northern Colorado. She has been extensively involved in contract administration, program development, and re-entry initiatives and is an advocate for improving behavioral health across the region. In her free time, Laurie enjoys time with her family, playing golf, and traveling.

Tiffany Gunnells has a doctorate in Counselor Education and Supervision from Ohio University. Tiffany has almost 20 years of experience in behavioral health care, including co-occurring treatment with adults, children, and families; clinical supervision; program development; teaching and training; and quality andprocess improvement. She currently serves as a Program Manager in Quality Improvement at North Range Behavioral Health.



Janis Pottorff received a Master of Social Work degree from Colorado State University. Janis has nearly 40 years in the field working with developmental disability, integrated health, and infant and early childhood mental health. Her work includes program development, direct interventions, training, clinical supervision, grant writing and community collaboration. She currently serves as the Program Director for Family Connects the Early Childhood and Family Services.

Kathryn Warner received a Master of Clinical Mental Health Counseling degree from Argosy University. Kathryn began her career in the addiction field in 2002 that includes family treatment court, community outreach, grant writing, women's domestic violence shelter, and residential treatment programs. She currently services as the Program Director of Wings Intensive Addiction Services at NRBH, a gender responsive, two-generation approach for women who are pregnant or have dependent children dealing with substance abuse.



LUNCH

Jeff Bontrager is the Director of Research and Evaluation for the Colorado Health Institute and oversees CHI's evaluation and health equity portfolios. He is the principal investigator on the biennial Colorado Health Access Survey and coordinates CHI's research efforts related to health insurance, the uninsured, and access to care. He develops publications, makes presentations, and provides leadership, facilitation, and technical expertise for a variety of advisory groups. He sits on the boards of ECHO Colorado and Project Angel Heart and was selected by the Denver Business Journal as one of Denver's "Forty Under 40" up-and-coming leaders. Jeff joined the CHI team in 2005. Jeff earned a Master of Science degree in public health from the University of Colorado.